



Have you lost food because of a power outage, fire or other disaster?

**Do you buy groceries with SNAP?
You may be able to get some of your SNAP dollars
added back on your Oregon EBT card.**

To request replacement SNAP benefits:

- Fill out and submit a replacement form to your local Oregon Department of Human Services office within 10 days of the loss.**

You can do this by mail or in person.

- If you are unable to submit the form within 10 days, call your local Oregon Department of Human Services office immediately to verbally report the loss.**

You will then have 10 days to return the form after you report.

- 211info can help you report the loss and submit the form.**

They can also help you obtain the form in other languages if necessary. 211info is a community partner who can help with any questions you may have about SNAP. It's free.

To find your local Oregon Department of Human Services office, call 2-1-1 or visit <https://www.oregon.gov/dhs/offices/pages/index.aspx>.



DHS 3434 (09/2020)