Last updated: 3/7/2016

Q: Does Reynolds own Ruckus license to cover the additional wireless access points?

A: Yes, Reynolds is licenses for 500 WAPs and is only has 396 WAPs currently.

Q: Do new wireless access points need to be compatible with your existing Zone Director?

A: Yes, new access points should be compatible with the Zone Director 3000 series.

Q: The RFP seems to indicate that a heat map and/or site survey was already done to determine the number of replaced and additional AP's needed. Can you clarify if that is the case here?

A: An on-site heat mapping has not been completed recently. Ruckus has created a virtual heat map of the three middle schools, however their placement of the wireless access points on the heat map was not 100% accurate.

Q: You also have several AP's that are Wall mounted vs. Ceiling mounted. Would you want all wall mounted AP's to be moved to ceiling mounted? Or will replacing the AP at it's existing location be fine?

A: The mounting location (wall mount or ceiling mount) should be based on the heat map. In most cases, we would prefer ceiling mounted access points. Using the existing data drop and wiring (as opposed to running a new cabling to a new RJ45 wall jack) is acceptable as long as the Ethernet cable is not longer than 15 feet.

Q: The three (Add) locations in the middle school will need structured wiring services. 1 is in a classroom and is a simple wall or ceiling mount depending on the heat map suggestions for the location. The other two locations are in the schools multiple Gym's, which are going to be a challenge to get new wiring if that is required. Per the RFP specs in section 15, it would appear that new drops are part of the response. Can you please verify the scope of the cabling for these locations?

A: Yes, for the new wireless access point locations please include everything necessary to make the new AP operational (wiring, conduit, patch panel, new switch if there no open ports on existing switches, etc.).